
Valdosta

THE TECH GUIDE

FOR FACULTY & STAFF

TrendingTechs@VSU
& IT Tech & Services
App Glossary
Which App Do I Use?
Information Security Tips
IT Emails & Solutions Center
Campus Mailing Lists

For additional assistance:

VSU Solutions Center
229-245-HELP (4357)

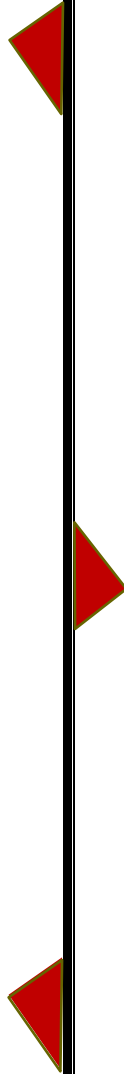


VSU Division of Information Technology

TrendingTechs @ VSU

top **6**

1. High-SpeedWiFi
VSUWiFi



Which **app** do I use?

Banner
Web

Banner
Admin*

SuccessPortal/
Civitas: Inspire

Degree
Works

Visual

Security Tips

www.valdosta.edu/security

Enable 2FA and use the MS Authenticator App

Passwords

Use the VSU Password Reset Tool to change your password if forgot. valdosta.edu

- Use a phrase or series of words with numbers and symbols for a secure password- minimum 12-14 characters.
- Don't use your VSU password for non-VSU accounts.
- Don't share your password with anyone or let others use your computer while logged in under your account.

VSU IT will never ask for your password.

- Use a password manager instead of writing down passwords. Although VSU manager solution, these are some of the most popular options:
LastPass, Keeper, Dashlane, or 1Password

Phishing

Method used to trick you into providing sensitive information or downloading malicious software.

- Be cautious about opening email attachments, regardless of who sent them. Call the sender to verify.
- Forward suspicious email to abuse@valdosta.edu
- Hover your mouse over links to see if they are sending you to a legitimate web site. Do the same with email send names. Open a new browser tab and manually type the web address in the Address Bar.
- Look for misspellings and bad grammar.
- Look for 'https' () and a lock icon in the address bar before entering private information.

Encryption

VSU emails that contain personally identifiable information

IT Emails

abuse@valdosta.edu
forward suspicious emails

myvsu@valdosta.edu
provide MyVSU feedback or
suggestions (n

itquotes@valdosta.edu
obtain technology price quotes

itreceiving@valdosta.edu
check the status of your purchase
order

itpurchasing@valdosta.edu
questions about the purchasing
process or pre-approval for EDP

Connect with Us
[@VStateIT](#) [Twitter](#) & [Facebook](#)
www.valdosta.edu/it
blog.valdosta.edu/it

Solutions Center

The University's premier call center that
serves as a centralized client support team
who specializes in:

- Information Technology
- Admissions
- General [VSU](#) Support in icchnol

CampusMailing Lists @valdosta.edu

Emails sent to these VSU mail lists are subject to approval by appointed moderators.

announcements@valdosta.edu

Audience: & μ o š Ç I ^ š +

Can unsubscribe: Yes

studentannouncements@valdosta.edu

Audience: Student only

Can unsubscribe: Yes

activities@valdosta.edu

Audience: Students, Others by request

Can unsubscribe: Yes

Official

students@valdosta.edu

Audience: Student only

Can unsubscribe: No

faculty@valdosta.edu

Audience: Faculty member only

Can unsubscribe: No

staff@valdosta.edu

Audience: ^ š member only

Can unsubscribe: No

[Learn more about campus mailing lists & v-w 1 Tw 281.103 0.006 Tw89 -0.0J -0.015 Tw 0 T](#)

